



Ohop Mutual Light Company
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State HEAR Program
Customer
Program Guide

Lower Energy Costs. Improve Comfort. Upgrade Your Home.

Ohop Mutual Light Company (OMLC) is offering rebates and incentives to help eligible customers install energy-efficient electric equipment in their homes and businesses.

Funding for this program is provided through the Washington State Department of Commerce State Home Electrification and Appliance Rebates (HEAR) Program.

What Is the HEAR Program?

The HEAR Program helps eligible households, Adult Family Homes, small businesses, and nonprofit organizations install high-efficiency electric equipment that can:

- Lower energy costs
- Improve indoor comfort
- Replace aging equipment
- Improve home safety
- Support electrification and fuel switching
- Reduce greenhouse gas emissions

Who Can Apply?

You may be eligible if you are:

Residential Households

- A customer of Ohop Mutual Light Company
- Owner or renter of an eligible home
- Household income at or below 150% of Area Median Income (AMI)

Licensed Adult Family Homes

- Licensed by the Washington State Department of Social and Health Services (DSHS)

Small Businesses

- 50 employees or fewer

Nonprofit Organizations

- Eligible nonprofit organizations

Priority Populations

The program is initially focused on:

- ✓ Households at or below 80% AMI
- ✓ Adult Family Homes
- ✓ LIHEAP participants
- ✓ Seniors
- ✓ Manufactured-home residents
- ✓ Medically vulnerable households
- ✓ Other income-qualified households

Funding is limited and priority may be given to these populations.

What Equipment Is Eligible?

Heating & Cooling

- ✓ Ductless Heat Pumps
 - ✓ Ducted Heat Pumps
 - ✓ Ground Source Heat Pumps
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Water Heating

- ✓ Heat Pump Water Heaters
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Electrical Upgrades

- ✓ Panel Upgrades
 - ✓ Wiring Upgrades
 - ✓ Service Upgrades (when necessary)
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Appliances

- ✓ Heat Pump Dryers
 - ✓ Induction Ranges
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What Is Not Eligible?

The following items are not eligible for rebate funding:

- ✗ Fossil fuel equipment
- ✗ Solar systems
- ✗ Battery storage systems
- ✗ Electric vehicle chargers
- ✗ Stand-alone thermostats
- ✗ Windows
- ✗ Doors
- ✗ General insulation projects
- ✗ General weatherization projects

If you are unsure whether equipment qualifies, please contact OMLC before purchasing equipment.

How Do I Qualify?

OMLC uses multiple methods to verify eligibility.

You may already participate in programs that help OMLC identify households likely to qualify, including:

- LIHEAP
- SNAP
- Medicaid
- SSI
- Operation Round Up
- Senior Discount Program
- Other income-qualified assistance programs

Participation in these programs may simplify or support eligibility review; however, OMLC may request additional information or documentation to verify eligibility under State HEAR Program requirements.

OMLC will use the least burdensome verification method available while maintaining compliance with Program requirements.

How Much Funding Is Available?

Rebate amounts vary based on:

- Household income
- Project type
- Available funding
- Equipment installed
- Other incentives received

In some cases, projects may qualify for substantial assistance.

OMLC will determine approved rebate amounts before work begins.

How the Process Works

Step 1

Submit an application.

Step 2

OMLC verifies eligibility.

Step 3

Choose a contractor.

Step 4

Contractor provides a proposal.

Step 5

OMLC reviews and approves eligible projects.

Step 6

Project is installed.

Step 7

Required documentation is submitted.

Step 8

Rebate payment is processed.

Important Information

Choose Your Own Contractor

Customers are responsible for selecting their contractor.

OMLC may provide a list of participating contractors, but customers are free to choose the contractor that best meets their needs.

Approval Required

Do not assume a project qualifies until OMLC has reviewed the project and issued an approval.

Funding Is Limited

Program participation is subject to available funding.

Submitting an application does not guarantee approval.

Documents You May Need

Depending on your situation, OMLC may request:

- Proof of participation in an income-qualified program
- Tax documentation
- Benefit statements
- Utility account information
- Adult Family Home license information
- Contractor project proposals
- Other documentation necessary to verify eligibility

Questions?

OMLC State HEAR Program

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